

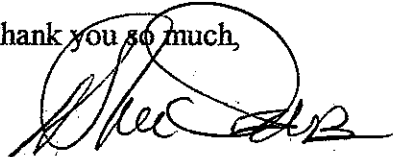
Art Plumbing and Air Condition
12438 Wiles Road
Coral Springs, Florida 33076

RE: Steve Demopoulos
Service Technician

Dear Art,

I want to say "Thank You" for sending me your "Best" representative. Mr. Steve Demopoulos was the nicest and most professional service expert I have had in my home in years. Currently, my house remains in need of repairs because the service staffs that were hired to do the work were unreliable and incompetent. However, I cannot say this about Mr. Demopoulos. He conducted a comprehensive assessment of my home cooling system and was very informative what he was doing and what he was looking for, and about the services offered by your company. I know many people do not like well-known companies because for economical reason, but what a treat they are missing. The services, staff, and skills are worth their cost in gold. Mr. Demopoulos also inquired if I had any plumbing needs. What a guy!

Thank you so much,

A handwritten signature in black ink, appearing to read "Sher Williams", written over a circular scribble.

Sher Williams

Fort Lauderdale, FL